GLACIAL ENERGY

DM 10-036

November 7, 2012

VIA FEDERAL EXPRESS

New Hampshire Public Utilities Commission
Debra Howland, Executive Director
21 South Fruit Street, Suite 10
Concord, NH 03301-2429
(603) 271-2431

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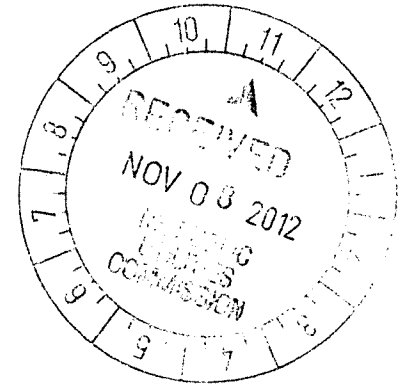
Re: Glacial Energy of New England, Inc. and Glacial Natural Gas, Inc.

Dear Secretary Howland,

As licensed retail energy suppliers in the state of New Hampshire, Glacial Energy of New England, Inc. ("Glacial New England") and Glacial Natural Gas, Inc. ("Glacial Gas") are required to notify the Public Utilities Commission (the "Commission") of any revision to the information they submitted in their original license applications. Therefore, out of an abundance of caution, Glacial New England and Glacial Gas hereby notify the Commission of an enforcement action that has been brought by the Pennsylvania Public Utilities Commission's Bureau of Investigation & Enforcement ("BIE") against one of their affiliates, Glacial Energy of Pennsylvania, Inc. ("Glacial PA"), related to Glacial PA's compliance with certain Pennsylvania regulations.[1]

Glacial PA does not provide any services within the state of New Hampshire, and is not regulated by the Commission. Moreover, the Pennsylvania action does not in any way impact the ability of either Glacial New England or Glacial Gas to serve retail customers in the state of New Hampshire.

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[1] The BIE filed the Formal Complaint in April 2012. However, the parties were engaged in settlement discussions and until recently it appeared likely that the matter would be resolved without proceeding to discovery or to a hearing before the Pennsylvania PUC. It was only on October 10, 2012 that an Administrative Law Judge was assigned to the matter, Docket No. C-2012-2297092.

Please feel free to contact me at (202) 421-4855 if you require any further information.

Respectfully Submitted,

Adam Gusman
Chief Compliance Officer

Enclosures
cc: Robert Wyatt (via email)